Fastcap’s 21 Principles

1. What is the purpose of FastCap? **Grow People.**
2. FastCap is always looking for a way to make things… **Faster, Safer and Simpler.**
3. Winston Churchill said these words… **“Action This Day”**.
4. When we walk away from something we… **“Leave It Better Than You Found It”**.
5. Our job title is… **Process Engineer.**
6. Everything of value comes after… **Much hard work.**
7. Our goal each day is to make one… **2 second improvement.**
8. The most powerful word in the human language is… **A Person’s Name.**
9. Enjoy your day to the fullest by… **Doing the Hard thing First.**
10. To understand the real issue, we must ask… **Why 5 times.**
11. When discussing a problem, we need to… **Go and See.**
12. What must we do if we want to understand our actions? **Hansei (reflect).**
13. Real learning comes when you ask… **Questions.**
14. What did Bob Taylor say? **Responsible for things and people.**
15. "I'll trade all the intelligence in the world for someone with... **vision".".
16. Toyota never attempts to improve anything unless they can… **Cut the waste in half.**
17. **Hold each other accountable.** 2 sides- Who calls it out / Who did it (be humble)
18. Your success at FastCap will be determined by the fact that you are… **Never Satisfied.**
19. Toyota’s success is the result of the relentless pursuit of … **Building a Culture.**
20. How do you make a vision stick? **Cast it over and over. Repetition**
21. There are two kinds of people in the world: **Givers and Takers**