

# Fastcap's 21 Principles

- 1. What is the purpose of FastCap? **Grow People.**
- 2. FastCap is always looking for a way to make things... **Faster, Safer and Simpler.**
- 3. Winston Churchill said these words... **"Action This Day".**
- 4. When we walk away from something we... **"Leave It Better Than You Found It".**
- 5. Our job title is... **Process Engineer.**
- 6. Everything of value comes after... **Much hard work.**
- 7. Our goal each day is to make one... **2 second improvement.**
- 8. The most powerful word in the human language is... **A Person's Name.**
- 9. Enjoy your day to the fullest by... **Doing the Hard thing First.**
- 10. To understand the real issue, we must ask... **Why 5 times.**
- 11. When discussing a problem, we need to... **Go and See.**
- 12. What must we do if we want to understand our actions? **Hansei (reflect).**
- 13. Real learning comes when you ask... **Questions.**
- 14. What did Bob Taylor say? **Responsible for things and people.**
- 15. "I'll trade all the intelligence in the world for someone with... **vision**".
- 16. Toyota never attempts to improve anything unless they can... **Cut the waste in half.**
- 17. **Hold each other accountable.** 2 sides- Who calls it out / Who did it (be humble)
- 18. Your success at FastCap will be determined by the fact that you are... **Never Satisfied.**
- 19. Toyota's success is the result of the relentless pursuit of ... **Building a Culture.**
- 20. How do you make a vision stick? **Cast it over and over. Repetition**
- 21. There are two kinds of people in the world: **Givers and Takers**